

Clarkson Turtle Creek Chiropractic Clinic

OFFICE POLICIES

- ◆ Payment for service is PER VISIT. We accept cash, cheque, debit or VISA. Outstanding balances are subject to carrying charges
- ◆ Most Extended Health Care policies cover chiropractic services. Please check with your Extended Health Care Provider for details. We will complete your documents for reimbursement for any third party if required.
- ◆ Your personal treatment schedule is designed to help you restore your health as rapidly as possible. If you must miss an appointment, arrange to make it up that same week. We strongly recommend pre-booking appointments to ensure preferential times, as well as being able to get appointment at peak times.
- ◆ We request 24 hour notice when rescheduling an appointment. Missed appointment fee is \$10.00
- ◆ HEALTH STATUS;
Please keep your chiropractor informed of ongoing health matters such as: treatment by other health care practitioners, change in medications, surgery, pregnancy, motor vehicle accident, work accident, falls, new injuries or any other changes in your health status. This will permit the best possible care and consideration for your special chiropractic needs.
- ◆ Progress Examinations must be scheduled every 12 visits (maximum 24) to monitor your progress and ensure that your specific needs are met as treatment progresses. These findings help document your recovery and allow us to modify your treatment and/or schedule based on these results.
- ◆ Reassessment Examinations will be required if it has been more than 3 months since your last visit. Please note that if it has been 12 months or more since your last visit you must follow new patient procedures.
- ◆ Reassessment Examinations will also be required for new injuries or areas of concern. Please let us know as soon as possible so we can schedule accordingly.
- ◆ Walk-Ins or Call-Ins for Same Day Appointments
Our commitment is to your health and to see you as soon as possible. To avoid long waits or disappointment please pre-book your appointments. We understand situations arise, however consideration will be given to scheduled and emergency patients.
- ◆ Please read our Privacy Policy. Should you have any questions or concerns, speak with Dr. Bracchetti.
- ◆ We always welcome new patients. Please let us know when referring family and friends so we can offer you a 'THANK YOU' visit to show how much we appreciate your referral.
- ◆ Individual Consideration Contract may be available to you if there is financial hardship. We would be saddened if one of our patients were unable to obtain necessary treatment because of cost alone.
- ◆ It is our commitment to make your chiropractic care effective and affordable. We pride ourselves in giving every individual the care they need. To do that efficiently, we need your cooperation.
- ◆ We are here to serve you. Should you have any concerns regarding your treatment, schedule, fees, policies or other please feel free to discuss them with your doctor. If you have any suggestions to make our Clinic even better, please share them with us.

I HAVE READ AND AGREE TO THE ABOVE:

SIGNATURE: _____ **DATE:** _____